

# **Papa Dave's Dog Care Cancellation Policy**

Effective May 1st 2022

## **Homestyle Boarding**

- 50% Deposit required to reserve. You do not have a reservation without a deposit.

Cancellations within 30 days notice - full credit to your account

Within 15 days notice - 25% will be withheld

Within 10 days notice - 75% will be withheld

Within 5 days notice - 100% will be withheld. You will not receive any credit

## **In home Overnight**

- 100% Deposit required to reserve. You do not have a reservation without a deposit.

Cancellations within 30 days notice - Full credit to your account

Within 15 days notice - 25% will be withheld

Within 10 days notice - 75% will be withheld

Within 5 days notice- 100% will be withheld. You will not receive any credit

**Sorry, no refunds.** We have a standing policy that your deposit is not refundable for any reason. If you need to cancel or reschedule your service, your deposit will be transferred to your next scheduled service or applied credit to your account to be used for any future service with us.

## **Daycare & All other daytime service**

Cancellations within 12 hours - you will be charged 75% of your rate

Within 72 hrs - you will be charged 25% of your rate

All Cancellations must be done via PetPocketbook, email or text. Returned check fee \$25.

We reserve the right to charge a \$50 holiday cancellation fee. Please refer to our holiday schedule for a list of dates.